

# Motivation Multisport Adult and Multisport Junior





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### Trade name and address of manufacturer:

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Latest version of User Manual can be found on the Motivation website: <u>www.motivation.org.uk/multisport-wheelchair</u>



### 1. Introduction

#### 1.1 Intended use:

The 'Motivation Multisport' models are entry-level dedicated sports wheelchairs to be used by children or adults. It is ideal for individuals, sports clubs, schools or universities, sports federations and community projects.

The Multisport is designed to endure rigorous use by multiple people across a variety of sports activities, including basketball, tennis, rugby league, handball, badminton, dance and many other activities.

The product is designed for use on sports courts and designated playing areas, but not for everyday use, in a home, work or public environment.

#### **1.2 General Information**

- Please read this document carefully before using this wheelchair and take care to read the safety notes
- You have received a product that is very versatile for a range of sports activities, in order to exclude injuries of any type, please familiarise yourself with the handling, functions and intended use of the product before using it
- Please keep this document for your records
- New information regarding product safety and product recalls can be obtained at: <u>www.motivation.org.uk/multisport-wheelchair</u>
- The manufacturer reserves the right to make technical changes to the model described in these instructions for use
- The safe use of the product can only be ensured in case of intended use in accordance with the information contained in these instructions for use. The user is ultimately responsible for accident-free operation.



**Multisport Junior Model** 

Multisport Adult Model



### 2. Product Description and Features

Key Features:



#### **Other Features:**

- High pressure 15 degree camber rear wheels
- Comes with maintenance toolkit
- Supplied with a comfort foam cushion
- Spare parts for this product are also available for purchase from Motivation
- Every wheelchair comes with 4 body straps (Velcro fastening system) to provide a wide range of support options and adjustment. The straps included are: Hip strap, Knee strap, Foot strap and Ankle strap
- The wheelchair has been designed so that parts are easy to replace or repair and uses common wheel and bearing sizes
- It has been designed according to the International Wheelchair Basketball Federation regulations and in conjunction with the International Tennis Federation.

Like all Motivation wheelchairs, the Multisport is low-cost, easy to assemble and inexpensive to maintain.

The Multisport is suitable for: wheelchair basketball, wheelchair tennis, para badminton, wheelchair cricket, kabaddi, para dance, wheelchair softball and basketball, wheelchair touch rugby and rugby sevens, unihockey and all wheelchair Frisbee sports.

It is easy to adjust and feels safe for new users, but allows for fast-paced competition across different terrains and environments.



### 3. Technical Specifications:

#### **Multisport Adult model**

#### User group information

- The wheelchair can be used by people with a range of mobility disabilities.
- The wheelchair is suitable for users whose body measurements fall within the following ranges:
  - A. Hip width: 300 mm (12") 450 mm (18")
  - B. Buttock to back of knee: 350 mm (14") 480 mm (19")<sup>1</sup>
  - C. Back of knee height from bottom of feet:

450 mm (16") - 500 mm (20")<sup>2</sup>

1 - Backrest tension affects seat depth

- 2 with 48mm ground clearance
- Maximum user weight: 100kg (220lbs)

#### Environment

- The wheelchair has good manoeuvrability on both outdoor and indoor courts
- The wheelchair is stable and is very manoeuvrable due to its sport mini castor wheels and high pressure 15 degree camber rear wheels
- The wheelchair is robust and it withstands the challenges faced by rough sports environments.

Seat depth	The seat can be set to 350 mm (14"), and 400 mm (16") - dimension B in the above diagram. The cushion can be folded under the seat for the shorter seat length.
Backrest height	The backrest can be set in three height positions - 250 mm (10"), 300 mm (12"), 350 mm (14"). The backrest height has been measured from the seat to the top of the backrest, without the cushion.
Backrest shape	The tension-adjustable straps can be adjusted to provide an optimum fit and comfort
Footrest height	The footrest can be adjusted to three different heights – 450 mm (18"), 475 mm (19"), 500 mm (20") (dimension C in the above diagram)
Anti- tip wheel height	The anti-tip wheel height from the ground can be easily adjusted from 0 mm to 20 mm.
Straps	The Wheelchair is provided with a set of straps (foot strap, ankle strap, knee strap, lap strap) that can be used according to individual's needs.

#### Adjustments



#### Performance Specifications

Armrests	The wheelchair is supplied with low profile curved armrests.		
Backrest	Supportive fabric backrest, with tension adjustable straps, using a Velcro fastening system. Durable and water resistant nylon upholstery.		
Castor wheels	Two 72mm (~3") PU mini castor wheels, with aluminium fork		
Anti- tip wheel	One 72mm (~3") PU mini castor wheel, with aluminium fork		
Colour	Each size of wheelchair comes in a different frame colour, to allow quick identification of sizes for athletes, within a club environment.		
	Small: Green (Aqua), Medium: Red, Large: Blue, X-Large: Black		
Cushion	Single layer 50mm (2") thick Polyurethane foam cushion with Nylon cover. Cushion length can be cut down to any seat length, as necessary.		
Disposal	The WM4SP-02 has been designed to be dissembled for re-use or recycling at the end of its serviceable life. If disposal is necessary please contact a local service provider first as they may be able to reuse parts of the wheelchair.		
Lifecycle	The product is designed to provide 3 - 5 years of service, during normal use and providing it is appropriately maintained.		
Push rings	Diameter 19 mm anodized Aluminium push rings, attached to the rim in six places.		
Rear wheels	26" x 1" diameter rear wheels, with 36 spoke aluminium rims. Robust 36 spoke aluminium hub with two sealed bearings and diameter 12 mm high tensile quick release 'push-button' style axles.		
Seat	Slung fabric seat upholstery, with tension adjustable straps (Velcro fastening system). Water resistant nylon upholstery.		
Standards	This product is ISO 9001 (2008- 2013) and ISO 13845 (2008- 2013) certified and has the CE mark so meets EU consumer requirements.		
Straps	One foot strap, one ankle strap, one knee strap and one lap strap are supplied with the chair. All the straps have built-in adjustability with the Velcro fastening system.		
Transport / storage	The rear wheels can be quickly removed, for product storage and transportation.		
Tyres	Pneumatic – high pressure, low profile sport tyres.		
Weight	Current net weight of wheelchair approx.: 15.9 kg		



### 4. Technical Specifications

#### **Multisport Junior Model**

#### User group information

- The wheelchair can be used by people with a range of mobility disabilities.
- The wheelchair is suitable for users whose body measurements fall within the following ranges:
  - A. Hip width: up to 300 mm (12")
  - B. Buttock to back of knee: 300 mm (12'') 380 mm  $(15'')^1$
  - C. Back of knee height from bottom of feet:

130 mm (5") - 425 mm (16")

- 1 Backrest tension affects seat depth.
- Maximum user weight: 75 kg (165 lbs)



#### Environment

- The wheelchair has good manoeuvrability on both outdoor and indoor courts
- The wheelchair is stable and is very manoeuvrable due to its sport mini castor wheels and high pressure 15 degree camber rear wheels
- The wheelchair is robust and it withstands the challenges faced by rough sports environments.

Seat depth	One size – 300 mm (12")
Backrest height	The backrest can be set in three height positions- 250 mm (10"), 275 mm (11"), 300 mm (12"). The backrest height has been measured from the seat to the top of the backrest, without the cushion.
Footrest height	The footrest can be adjusted to any height within the range of 130 mm (5") to 425 mm (16") - dimension B in the above diagram.
Anti- tip wheel height	The anti-tip wheel height from the ground can be easily adjusted from 0 mm to 20 mm.
Straps	The Multisport Junior wheelchair is provided with a set of straps (foot strap, ankle strap, knee strap, lap strap) that can be used according to individual's needs.

#### Adjustments



#### Performance Specifications

Armrests	The wheelchair is supplied with low profile curved armrests.		
Backrest	Supportive fabric backrest, with tension adjustable straps, using a Velcro fastening system. Durable and water resistant nylon upholstery.		
Box details	Box dimensions: 710 x 615 x 645 mm. Gross weight: 15.5 Kg		
	Plain brown five ply cardboard with black printed graphics. The packaging is <i>not</i> waterproof.		
Castor wheels	Two 72mm (~3") PU mini castor wheels, with aluminium fork		
Anti- tip wheel	One 72mm (~3") PU mini castor wheel, with aluminium fork		
Colour	Frame colour is Metallic Silver		
Cushion	Single layer 50mm (2") thick foam cushion with Nylon cover.		
	Cushion length can be cut down to any seat length, as necessary.		
Disposal	The Multisport Junior wheelchair has been designed to be dissembled for re-use or recycling at the end of its serviceable life. If disposal is necessary please contact a local service provider first as they may be able to reuse parts of the wheelchair.		
Lifecycle	The product is designed to provide 3 - 5 years of service, during normal use and providing it is appropriately maintained.		
Push rings	Diameter 19 mm anodized Aluminium push rings, attached to the rim in six places.		
Rear wheels	24" x 1" diameter rear wheels, with 36 spoke aluminium rims. Robust 36 spoke aluminium hub with two sealed bearings and diameter 12 mm high tensile quick release 'push-button' style axles.		
Seat	Slung fabric seat upholstery, with tension adjustable straps (Velcro fastening system). Water resistant nylon upholstery supplied with single layer foam cushion.		
Standards	This product is ISO 9001 (2008- 2013) and ISO 13845 (2008- 2013) certified and has the CE mark so meets EU consumer requirements.		
Straps	One foot strap, one ankle strap, one knee strap and one lap strap are supplied with the chair. All the straps have built-in adjustability with the Velcro fastening system.		
Transport / storage	The rear wheels can be quickly removed, for product storage and transportation.		
Tyres	Pneumatic – high pressure, low profile sport tyres.		
Weight	Net weight of the junior multisport wheelchair: 12.9 Kg		



### 5. Assembly of your Multisport

#### Contents:

- Step 1: Bumper assembly
- Step 2: Backrest tubes Assembly and height adjustment
- Step 3: Backrest Straps Assembly
- Step 4: Backrest Panel and Rear Padding Assembly
- Step 5: Footrest Assembly and Adjustment Adult and Junior Models
- Step 6: Rear anti-tip wheel adjustment
- Step 7: Rear wheel assembly

Assembly and adjustment video resources are available here:

www.motivation.org.uk/multisport-wheelchair







#### Step 2 - Backrest Tubes Assembly and Height Adjustment

#### Step 3 - Backrest Straps Assembly



1. Adjust the tension of the backrest using the velcro straps



2. Press the straps together



Low Backrest: Place a single strap below the backrest cross tube



Place a single strap above and below the backrest cross tube



High Backrest: Place two single straps above the backrest cross tube



#### Step 4 - Backrest Panel and Rear Padding Assembly



1. Fix the bottom of the Backrest Panel, down to the seat, using the velcro strips

**Rear Padding** 





2. Fix the Backrest panel, to the front of the backrest straps, using the velcro strips





the centre of the cross tube



3. Fold the Backrest Panel over the top of the backrest straps and fix to the back of the straps using the velcro strips



3. Use strong tape to hold the Rear Padding in Place









#### Step 6 - Rear Anti-Tip Wheel Adjustment

sure to clamp the correct tube into the

correct side of the clamp





Medium height: washers are placed above and below the castor barrel



High height: washers are placed above the castor barrel



Low height: washers are placed below the castor barrel



#### Step 7 - Rear Wheel Assembly



Let go of the button to lock the axle into the frame



Finished assembly of the Multisport



### 6. Safety Notes

#### 6.1 Safety check before use:

Once the sports wheelchair has been assembled, using the Assembly Manual and Assembly Video to guide you through the correct assembly, please carry out the following safety checks before using the wheelchair for the first time. **Remember to not over-tighten the nuts and bolts**.

- Castor wheels spin freely
- Castor fork spins freely in the castor barrel
- Footrest bolts are fully tight
- Backrest bolts are fully tight
- Backrest straps are firmly fastened together
- Seat straps are firmly fastened together
- Rear wheel axles are securely locked to the chair
- Rear wheels spin freely
- Tyres are pumped up to the proper pressure (see the tyre wall for recommended pressure)
- Ensure the padding is attached to the backrest cross-brace tube (as shown in the assembly instructions)
- Cushion is placed correctly on the seat
- Straps are correctly located.

### 6.2 Transporting the wheelchair

- Remove the quick-release rear wheels before transporting
- Do not pick up the wheelchair up by the upholstery, always pick the wheelchair up by the frame
- When replacing the rear wheels to the frame, always check the axles are clean before inserting into the frame and check the axles are securely attached to the frame before use.

### 6.3 Storing and handling

- The rear wheels can be quickly removed, for product storage and transportation
- The chassis (without the rear wheels on) can be moved by wheeling it around on the 3 castor wheels
- If necessary, always pick up the frame by the tubing, taking care not to overbalance, and avoid knocking the frame into obstacles, as this will damage the paint finish
- Do not drop the product from a height, as this can damage the frame, castor assemblies, and wheel alignment
- Wipe down wheels and especially the quick-release axles, before storing
- The product should always be stored in a dry place.



#### 6.4 General reminders

- Do not leave the product outside during heavy rain or saturate with water when cleaning. If the Multisport does get saturated, dry it off at the earliest opportunity
- Keeping the wheelchair clean will increase the life of the wheelchair
- If the paint on the frame becomes scratched, paint the affected area immediately to ensure that it does not corrode
- The wheelchair comes with four straps for use during competition, these straps are important both for safety and for improved performance as they help to keep the body stable during movement.

#### 6.5 Limitations of use

Maximum user weight:

- Adult Multisport 100kg
- Junior Multisport 75kg

These Multisport models are not designed for full-contact wheelchair sport, such as wheelchair rugby.

This Multisport wheelchair is intended for sports activities only, on courts or designated playing surfaces and not intended as a daily-use wheelchair or treatment of any medical condition, but is for recreational purposes only. Any other use is prohibited.

#### 6.6 Information about substances that are subject to labels

No reportable Substances of Very High Concern (SVHC) ingredients as per **Regulation** (EC) No 1907/2006 - Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH).

Homogenous materials in the sports wheelchairs do not contain any of the below mentioned substances over the defined limit values.

Substance	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (CrVI+)	Polybromated biphenyl (PBB)	Polybrominated dipheny1 ethers (PBDE)
Limit value W/W%	0.1	0.1	0.1	0.1	0.1	0.1

#### 6.7 Safe disposal of device and consumable components or parts

The Multisport has been designed to be dissembled for re-use or recycling at the end of its serviceable life. All components must be disposed of properly in accordance to the respective national environmental regulations.

### 6.8 Reporting a serious incident

If a serious incident occurs, in relation to the device, the product user must report this to the company that the product was purchased from (point of purchase), or the manufacturer (contact at: <u>info@motivation.org.uk</u>) as well as the competent authority in country.



### 7. Product Feedback and Spare Parts

Enquiries for spare parts and any product issues, should in the first instance, be made to the company that the product was purchased from (at point of purchase).

Otherwise contact Motivation Direct Limited at: info@motivation.org.uk

A Multisport Parts Browser, to help identify names of relevant parts can be found here: <u>www.motivation.org.uk/document-sharing-page</u>

For any General Enquiries please contact Motivation Direct Limited at: info@motivation.org.uk

### 8. Liability

The manufacturer will only assume liability if the product is used in accordance with the descriptions and instructions provided in this document. The manufacturer will not assume liability for damage caused by disregarding the information in this document, particularly due to improper use or unauthorised modification of the product.

Our liability under any legal theory (including, inter alia, contract and tort) is limited to the fullest extent permissible by the law of your country.

### 9. Warranty

Subject to the limitation clauses below, we warrant each new Motivation Multisport sports wheelchair frame and component (excluding tyres, inner tubes, push handles, bushings, bearings, axles, and spokes) purchased from us against defects in workmanship and materials for a period of twelve (12) months from the delivery date to the distributor.

Limitation Clauses:

- (a) The warranty is limited to the repair or replacement of a defective Motivation Multisport sports wheelchair frame and/or component(s) during the warranty period at our absolute discretion
- (b) Any part repaired or replaced under the Warranty will be covered for the remaining period of the Warranty of the Motivation Sports Wheelchair
- (c) The Warranty applies only to the original owner (that is the person who bought the Motivation Multisport sports wheelchair direct from us) and is not transferrable to subsequent owners of the Motivation Multisport sports wheelchair
- (d) The Warranty excludes Motivation Multisport sports wheelchairs used in competition, hire or rental.
- (e) The Warranty does not cover:
  - a. Normal wear and tear
  - b. Improper assembly, operation, maintenance or storage
  - c. Modification or installation of parts and accessories not originally intended for or compatible with the Motivation Multisport sports wheelchair as sold
  - d. Damage that is the result of accident, abuse, misuse, collision impact, or negligence
  - e. Repairs made to any part other than repairs made by us.

If you are contracting as a consumer this Warranty is in addition to your legal rights in relation to the delivered products.



### 10. Care and Maintenance

Care and maintenance is very important to keep your sports wheelchair in the best possible condition and will increase the life of the wheelchair and will allow you to get the most out of your product

#### **Cushion and Upholstery**

- Check condition at least once a month
- Look for ripped fabric or seams and worn out foam
- Keep the cover and seat upholstery tight at all times
- Wash cushion cover and upholstery whenever it is unclean or if it comes in contact with urine
- Dry the cushion and upholstery fully before re-fitting to the wheelchair
- Never expose the cushion to direct sunlight, even when drying

#### **Rear Wheels**

- If the wheels do not run smoothly, the bearings may need changing
- Check tyres are properly inflated, daily, and pump up if tyre feels soft, to ensure tyre last longer
- Fix any punctures immediately
- Check spokes are tight at least once a month
- Check the rear wheel quickrelease axles are secure at least once a month

#### Footrest

- Never put hand on the footrest during transfers
- Never stand or carry loads on the footrest castor wheel and fifth wheel
- Check the footrest bolts are tight at least once a month

#### Castor and Anti-tip wheel

- If the castor wheels or anti-tip wheel do not run smoothly, the bearings may need changing
- Check castor wheel axles are tight at least once a month
- Check if castor fork stem is loose and tighten if necessary at least once a month

#### Frame

- Check the backrest tube bolts are tight at least once a month
- Check the front bumper bolts are tight at least once a month



## **11. Troubleshooting problems**

Problem	Possible cause	Action	
Chair spins too quickly	Centre-Of-Gravity (COG) may be off	Tighten back upholstery. Change foot position.	
The wheelchair veers left or right	Incorrect tyre pressure	Check tyres for correct and equal pressure. If necessary, correct tyre pressure	
	Both castor wheels not on the ground.	Check that both castor wheels contact the ground at the same time. Check fork hardware and height of anti-tip castor	
The wheelchair loses contact	Tyre pressure may be incorrect	Check tyres for correct and equal pressure. If necessary, correct tyre pressure	
with floor	Both castor wheels not on the ground. Incorrect height of anti-tip castor	Check that both castors contact the ground at the same time. Check castor fork hardware and height of anti-tip castor. If necessary, adjust height of anti-tip castor	
		wheel to a higher setting	
Sluggish turn or performance	Tyre pressure may be incorrect	Check tyres for correct and equal pressure. If necessary, correct tyre pressure	
	Fork hardware is incorrectly adjusted,	Check fork hardware, check if castor stem is too tight in the castor barrel, and check if bearings are worn. Adjust fork, loosen castor stem very slightly, or replace bearings as necessary	
	Rear wheels may not rotate freely	Check rear wheels rotate freely, check if bearings are worn. Clean hub and axle, or replace bearings as necessary	
	Incorrect tyre pressure	Check tyres for correct and equal pressure. If necessary, correct tyre pressure	
Castor wheels have flutter	Fork hardware is incorrectly adjusted.	Check fork hardware, check if bearings are worn. Adjust fork or replace bearings as necessary	
	Both castor wheels not on the ground. Incorrect height of anti- tip castor	Check that both castor wheels contact the ground at the same time. Check fork hardware and height of anti-tip castor wheel	
Wheelchair squeaks and/or rattles	Fork hardware is incorrectly adjusted	Check fork hardware, check if bearings are worn. Adjust fork or replace bearings as necessary	
	Loose hardware	Check spokes, spoke-nipples, all attachment hardware, and hand-rim hardware. If necessary, tighten hardware.	



Looseness in wheelchair	Fork hardware is incorrectly adjusted	Check fork hardware/bearings. Adjust if necessary
	Loose hardware	Check spokes, nipples, all attachment hardware, and hand-rims. If necessary, tighten hardware.
Feet do not reach the footplate	Footplate is not adjusted high enough	Re-adjust the footplate to a higher setting
	Footplate adjustment is not high enough for my feet	Contact the company that the product was purchased from to discuss the option of using a pack of tube clamps to clamp the footrest to a higher bespoke position. This is the same option as used on the Multisport Junior model, and is shown in the assembly/adjustment section of this manual
The seat fabric is sagging	Seat straps have come undone or are loose	Tighten the straps by re-fastening them as tightly as possible

### 12. General Safety Warnings

#### 12.1 Explanation of warning symbols:

**WARNING** - Indicates a hazardous situation regarding possible serious risks of accident or injury.

**CAUTION** - Indicates a hazardous situation regarding possible risks of accident or injury.

**IMPORTANT** - Indicates a potentially hazardous situation regarding possible technical damage.

#### 12.2 Safety instructions for use:

**CAUTION** – The function of the product should be checked **before each use**.

**WARNING** - Do not use this Multisport wheelchair without first reading and understanding the instructions and information contained in the User Manual. If you are unable to understand the information, please contact the company that the product was purchased from (at point of purchase).

**WARNING** – DO NOT smoke while using this Multisport wheelchair. Cushion and seating components fulfil normative requirements for flame resistance, however, users are at risk from a potential fire caused by a dropped cigarette onto the cushion or fabric seating parts.

**CAUTION** - Use caution when using a new seating position in the Multisport wheelchair, due to the new position causing a potential decrease in product stability. The rear anti-tipper castor wheel should be adjusted to provide adequate stability for each wheelchair user.

**CAUTION** - Do not use your Multisport wheelchair unless the tyres are inflated to the correct pressure. Do not over-inflate the tyre. The recommended tyre pressure is on the sidewall of the tyre.



**WARNING** – DO NOT use the Multisport wheelchair with more than one person at any one time and do not carry any items that may cause you to use the wheelchair improperly.

**CAUTION** – Do not reach into the spokes of the rotating drive wheel.

**CAUTION** – Risk of skin damage due to overloading. Check your skin before and during the use of this product. Be diligent with skin care and pressure redistribution at regular times when not using this product. If skin damage or other problems occur during use, stop using the product until the skin damage is healed.

**CAUTION** – DO NOT exceed the maximum load capacity (see 'limitations of use' section).

**CAUTION** – If there is loss of functionality of the seat and back upholstery due to wear or damage, then the product must not be used until the necessary parts have been replaced.

**WARNING** – After each re-attachment of the rear wheels to the frame, the quick-release axles must be verified as being properly locked into the frame axle sleeve.

**WARNING** – The user is not permitted to sit in the Multisport wheelchair during wheel reattachment.

**IMPORTANT** – If used on sandy surfaces, regularly check that the wheel bearings are not damaged by sand or other particles.

**IMPORTANT** – DO NOT use the product in salt water.

#### 12.3 Maintenance and spares:

**IMPORTANT** – Always provide the Multisport wheelchair serial number, to assist in obtaining the correct replacement parts.

**WARNING** – Use of non-Motivation Direct Limited parts or accessories may result in serious injury or damage. Any use of non-Motivation Direct Limited parts or accessories are at the owners' risk, and nullifies any liability to Motivation Direct Limited.

**CAUTION** – All servicing and adjustments made on the Multisport wheelchair, should be carried out whilst the wheelchair is unoccupied.

**WARNING** – Motivation Direct Limited assumes no liability for combinations with medical devices and/or accessories from other manufacturers.

**WARNING** – The manufacturer is not responsible for part failure, damage, or injury caused by a lack of, or improper, maintenance and use by the user.

**IMPORTANT** – Clean the product at regular intervals to reduce damage and wear to the product.

**IMPORTANT** – DO NOT clean the product with a jet of water or a pressure washer. The penetration of water can cause corrosion and subsequent malfunctions.

**IMPORTANT** – To avoid contamination with germs, clean the seat, cushion and backrest upholstery whenever they get soiled.